

## ALPS SPAS LIMITED WARRANTY FOR PORTABLE SPAS

ALPS SPAS warrants only ALPS manufactured and acrylic and quartzite spa shells, cabinet and equipment assembled at an ALPS manufacturing facility.

ALPS SPAS warrants to the original buyer of its spa shell, that the shell is free of defects in material and workmanship, and will repair or replace the shell at our option if any of the following occurs:

1. Cracking, blistering, fading or delamination of the surface for a period of two years from the date of purchase.
2. Leakage of water due to defect in the fiberglass laminate within ten years from the date of purchase.

### ALPS SPAS Equipment Warranty

1. 1 yr labor, 5 yrs parts on all solid state control boards and top side key pads (NOTE: 5 yrs parts, 3 yrs full and 2 yrs prorated @ 50% of retail.)
2. 1 yr labor, 3 yrs parts on all jet pumps.
3. Leakage of water due to plumbing carries a 1 yr labor, 3 yr parts.

ALPS SPAS warranty does not cover failures resulting from neglect or misuse, improper installation equipment and components manufactured or installed by anyone other than an ALPS authorized service representative; improper use of spa chemicals; spa water temperature below 33 degree f. or above 110 degrees f.; the use of cleaners containing solvents.

ALPS SPAS installed in areas receiving direct sunlight must be protected with an insulated hard cover which covers all acrylic/quartzite and controls. Use of solar covers will void warranty. ALPS SPAS is not liable for replacement of any surface that a spa is placed upon or near (ie. wood, carpet) that can be damaged by water or chemicals.

This warranty gives specific legal rights and you may also have other rights which vary from state to state. No other warranties, expressed or implied are valid.

To insure proper warranty performance, you must notify ALPS SPAS upon discovery of defect. Please provide ALPS SPAS with your name, address, service number of spa, dealer purchased from, date of purchase and daytime phone number. ALPS authorized service representative will correct the defect subject to the terms and conditions contained herein. All warranty service must be performed by ALPS SPAS or its authorized representative. You may contact ALPS SPAS at (770) 381-2022

In the event that a spa must be replaced, ALPS SPAS should not be liable for any indirect, special, incidental or consequential damages including, but not limited to: removal cost of the defective spa; reinstallation cost of replacement spa; reinstallation cost of plumbing fixtures; damages associated with replacing spa.

No agent, dealer, distributor, service company, or other party is authorized to change, modify, or extend the terms of the limited warranty in any manner whatsoever.

In no event shall ALPS SPAS be liable for any reason or cause whatsoever (whether based on Breach of contract, Tort or otherwise) in excess of the amount paid for the products causing the alleged damage.

This warranty applies to ALPS SPAS purchases after October 1, 2004 and supersedes all previous warranties printed or implied.