



OWNER'S MANUAL

Sirona Hemlock Infrared Sauna



SA7008

3-Person with 8 Carbon Heaters



SA7009

4-Person with 9 Carbon Heaters

Please do not hesitate to contact our consumer hotline at 1-800-759-0977 with any questions that may arise during assembly or use of this product.



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NOTE: The information contained in this manual is subject to change without notice.

ASSEMBLY TIPS & WARNINGS

- Before you begin, read all assembly instructions and safety warnings carefully.
- This sauna requires at least 2 adults to complete assembly.



- Remove all of the contents from the boxes and verify that you have all of the parts shown on the Parts Identifier (Page 5) before you begin assembly. *Note: Some parts may be pre-installed or pre-assembled.*
- This manual is used for the assembly of several sauna models; therefore, some figures or drawings may not look exactly like your product.
- Cover the sauna floor during assembly to avoid staining the unfinished wood surface.
- Retain this owner's manual for future reference.

ELECTRICAL REQUIREMENTS:

- We recommend consulting a licensed electrician and checking local ordinances before installing ANY sauna.
- These saunas require a 20 amp receptacle and a 30 amp circuit breaker. **Note: Electrical modifications may be required to accommodate 20 amp power.**
- Refer to the serial plate on the back of the sauna for complete electrical specifications.
- **These saunas require a dedicated circuit - no other appliances should share the same outlet with the sauna.**



FIRE WARNING: If your sauna is not properly installed by an electrician, it may cause a house fire.













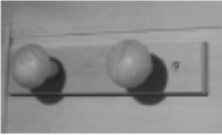

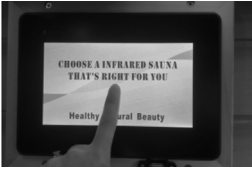







CHOOSING A LOCATION:

- This sauna should only be placed INDOORS on a dry, level surface.
- There should be a minimum of 5 inches clearance between the sauna and any wall.
- Make sure the main power cord will reach the outlet and remain easy to access.
- The sauna should only be used in a dry location as moisture will damage the wood and electrical components.
- Keep the sauna away from any potential hazards including water sources, flammable objects, and combustible materials.

HEALTH & SAFETY WARNINGS

1. Review all instructions and warnings before operating your sauna. A sauna is not a toy. Serious injury may result from negligence, intentional misuse, and failure to follow safety instructions.
2. Hyperthermia Danger: Hyperthermia occurs when the body absorbs more heat than it can dissipate. Hyperthermia is a medical emergency and requires immediate treatment to prevent disability or death. It is very important not to allow your body's core temperature to rise above 103°F. Symptoms of hyperthermia include dizziness, lethargy, drowsiness, and fainting. The effects of hyperthermia may include failure to perceive heat, failure to recognize the need to exit the sauna, unawareness of the impending health hazard, physical inability to exit the sauna, and unconsciousness.
3. If you are feeling uncomfortable, faint, or dizzy - exit the sauna immediately.
4. Do not exceed recommended time and temperature guidelines.
5. Do not touch or interfere with the temperature sensor on the control panel.
6. Do not touch or spray water on the heater elements.
7. Do not use the sauna while under the influence of drugs or alcohol.
8. Do not sleep inside the sauna.
9. Do not use the sauna immediately following strenuous exercise. Allow your body to cool down for 30 minutes before entering the sauna.
10. Pets should never be placed inside the sauna.
11. Pregnant women, children under the age of 6, the elderly, and infirm should not use the sauna.
12. Children over the age of 6 should always be supervised by an adult.
13. People with health problems including open wounds, fever, sunburn, or dehydration should not use the sauna.
14. People suffering from obesity or with a history of heart disease, low or high blood pressure, circulatory system problems, or diabetes should consult a physician before using the sauna.
15. Consult a physician before using the sauna if you take any prescription medications.
16. Keep towels and combustible materials away from the heater elements.
17. Remove all towels and materials after your sauna session.
18. Never leave your sauna unattended while in use.
19. Always unplug the sauna and allow it to cool down before performing any cleaning or maintenance.
20. Always turn off and unplug the sauna when not in use.

PARTS IDENTIFIER (NOT TO SCALE)

1  FRONT GLASS DOOR	2  RIGHT SIDE PANEL	3  FRONT RIGHT PANEL	4  BACK PANEL	5  LEFT SIDE PANEL
6  ROOF	7  ROOF COVER	8  FLOOR	9  Pre-installed FLOOR HEATER COVER	10  BENCH SEAT
11  BENCH SUPPORT HEATER PANEL	12  DOOR HANDLE	13  TOWEL HOOK	14  BACKREST	15  TOUCH SCREEN CONTROL PANEL
16  Pre-installed MOOD LIGHTING	17  MOOD LIGHTING REMOTE	18  OXYGEN IONIZER	19  HARDWARE	20  SIDE WALL GLASS PANEL
ADDITIONAL EQUIPMENT REQUIRED:  PHILLIPS HEAD SCREWDRIVER	ADDITIONAL EQUIPMENT REQUIRED:  STEP LADDER			

REPLACEMENT PARTS

The following page lists part numbers specific to your particular sauna model. In the event that you need replacement parts, use this guide to reference the part number. It is important to use only replacement parts specified by the manufacturer. The use of unauthorized substitutes may damage your sauna or cause electrical hazards resulting in injury or fire, and will void the warranty. **For replacement parts, please call 1-800-759-0977.**

REPLACEMENT PARTS (CONT.)

SA7008 3-PERSON SAUNA WITH 8 CARBON HEATERS

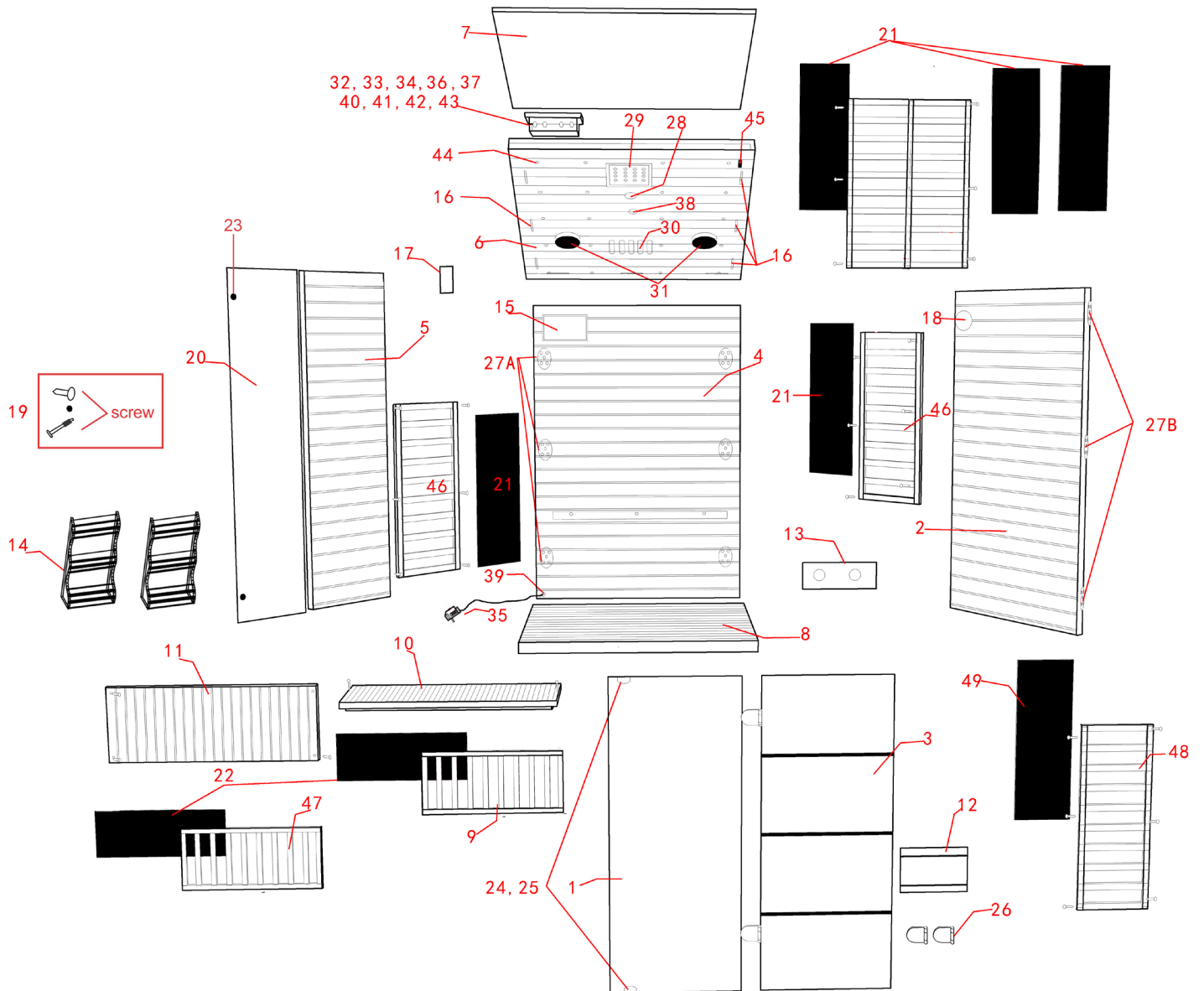
REF. #	DESCRIPTION	PART #	QTY.	BOX
1	FRONT GLASS DOOR	SAP7023	1	A
2	RIGHT SIDE PANEL	SAP7024	1	B
3	FRONT RIGHT PANEL	SAP7025	1	B
4	BACK PANEL	SAP7026	1	A
5	LEFT SIDE PANEL	SAP7027	1	A
6	ROOF	SAP70554	1	C
7	ROOF COVER	SAP7029	1	C
8	FLOOR	SAP70301	1	C
9*	FLOOR HEATER COVER	SAP7031	1	C
10	BENCH SEAT	SAP7032	1	A
11	BENCH SUPPORT WITH HEATER PANEL	SAP7033	1	C
12	DOOR HANDLE	SAP7034	1	C
13	TOWEL HOOK	SAP2460	1	C
14	BACKREST	SAP7035	2	C
15*	TOUCH SCREEN CONTROL PANEL	SAP70557	1	A
16*	MOOD LIGHTING	SAP7037	1 SET	C
17	MOOD LIGHTING REMOTE	SAP2816	1	C
18	OXYGEN IONIZER	SAP2409	1	C
19	2" (50MM) SCREW	SAP7038	2	C
19	1-1/2" (40MM) SCREW	SAP7038	6	C
19	1-1/8" (30MM) SCREW	SAP7038	13	C
19	2-3/8" (60MM) SCREW (FOR DOOR)	SAP7038	2	C
19	3/4" (20MM) SCREW	SAP7038	16	C
19	5/8" (16MM) SCREW	SAP7038	2	C
19	BLACK PLASTIC WASHER & METAL CAP	SAP7038	4 SETS	C
20	SIDE WALL GLASS	SAP7039	1	A
21*	300W HEATER ELEMENT - LFT, RGT, FRNT, & BACK WALLS	SAP2422	6	A
22*	225W HEATER ELEMENT - BENCH & FLOOR	SAP2421	2	C
23*	GLASS CLIP - METAL	SAP2537	2	A
24-25*	DOOR MAGNET	SAP25371	2	A
26*	DOOR HINGE	SAP24154	2	A
27A*	OUTER BUCKLE	SAP2607	3 PAIRS	A, B
27B*	INNER WALL CONNECTORS	SAP7040	3 PAIRS	A, B
28*	READING LIGHT	SAP2604	1	C
29*	COLOR THERAPY LIGHT	SAP24101	1	C
30*	VENTILATION COVER	SAP2817	1	C
31*	SPEAKER	SAP2416	2	C
32*	POWER SUPPLY BOX - 12.5A	SAP7022	1	C
33*	POWER SUPPLY RECEPTACLE	SAP24073	1	C
34*	HEATER CIRCUIT BOARD	SAP2826	1	C
35*	MAIN POWER CABLE	SAP2704	1	A
36*	25 AMP OVERCURRENT PROTECTOR	SAP2530	1	C
37*	ANTENNA	SAP7042	1	C
38*	THERMOSTAT WIRE	SAP25314	1	C
39*	WOODEN POWER CABLE COVER	SAP3128	1	A
40*	COLOR THERAPY CONTROL PANEL WIRE	SAP2532	1	C
41*	CONTROL PANEL WIRING HARNESS	SAP2822	1	A
42*	CIRCUIT BOARD TO POWER SUPPLY BOX WIRE	SAP2824	1	C
43*	STAR LIGHT CONTROL	SAP7044	1	C
44*	STAR LIGHT	SAP7043	1 SET	C
45*	STAR LIGHT BUTTON	SAP70558	1	C
46*	LEFT AND RIGHT WALL CARBON HEATER WOODEN COVER	SAP70559	1	C
47*	VERTICAL BENCH CARBON HEATER WOODEN COVER	SAP70560	1	C

* These items are pre-installed in your sauna

PARTS SCHEMATIC

SA7008

This drawing is for illustrative purposes only. It will not match your sauna exactly, but will indicate location of similar parts. Illustrations are not to scale.



REPLACEMENT PARTS (CONT.)

SA7009 4-PERSON SAUNA WITH 8 CARBON HEATERS

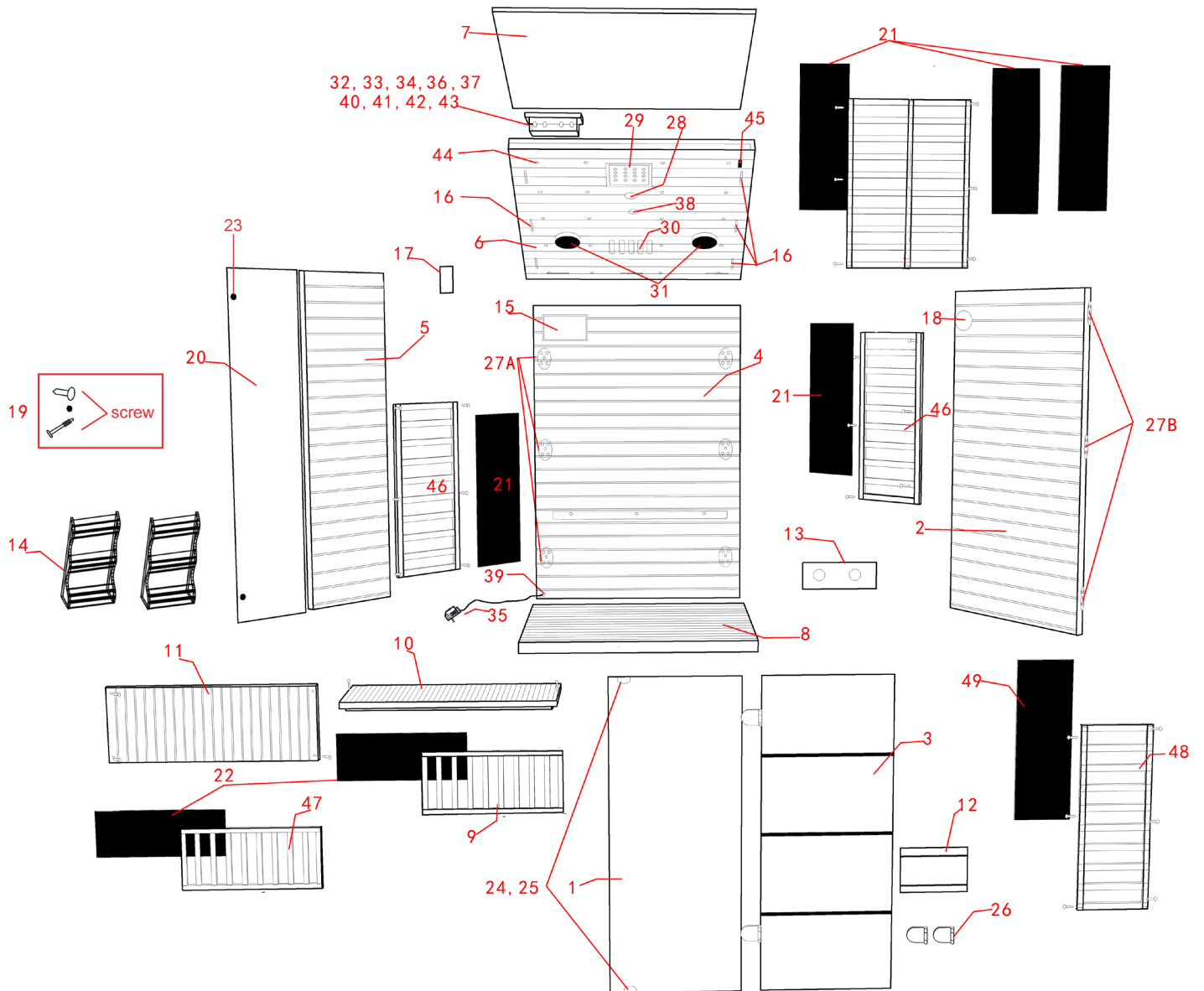
REF. #	DESCRIPTION	PART #	QTY.	BOX
1	FRONT GLASS DOOR	SAP7023	1	A
2	RIGHT SIDE PANEL	SAP7045	1	B
3	FRONT RIGHT PANEL	SAP7046	1	B
4	BACK PANEL	SAP7047	1	A
5	LEFT SIDE PANEL	SAP7048	1	A
6	ROOF	SAP70555	1	C
7	ROOF COVER	SAP7050	1	C
8	FLOOR	SAP70511	1	C
9*	FLOOR HEATER COVER	SAP7052	1	C
10	BENCH SEAT	SAP7053	1	A
11	BENCH SUPPORT WITH HEATER PANEL	SAP7054	1	C
12	DOOR HANDLE	SAP7034	1	C
13	TOWEL HOOK	SAP2460	1	C
14	BACKREST	SAP7035	2	C
15*	TOUCH SCREEN CONTROL PANEL	SAP70557	1	A
16*	MOOD LIGHTING	SAP7055	1 SET	C
17	MOOD LIGHTING REMOTE	SAP2816	1	C
18	OXYGEN IONIZER	SAP2409	1	C
19	2" (50MM) SCREW	SAP7038	2	C
19	1-1/2" (40MM) SCREW	SAP7038	6	C
19	1-1/8" (30MM) SCREW	SAP7038	13	C
19	2-3/8" (60MM) SCREW (FOR DOOR)	SAP7038	2	C
19	3/4" (20MM) SCREW	SAP7038	18	C
19	5/8" (16MM) SCREW	SAP7038	2	C
19	BLACK PLASTIC WASHER & METAL CAP	SAP7038	4 SETS	C
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22*	225W HEATER ELEMENT - BENCH & FLOOR	SAP2421	2	C
23*	GLASS CLIP - METAL	SAP2420	1	C
24-25*	DOOR MAGNET	SAP2537	2	A
26*	DOOR HINGE	SAP25371	2	A
27A*	OUTER BUCKLE	SAP24154	2	A
27B*	INNER WALL CONNECTORS	SAP2607	3 PAIRS	A, B
28*	READING LIGHT	SAP7040	3 PAIRS	A, B
29*	COLOR THERAPY LIGHT	SAP24101	1	C
30*	VENTILATION COVER	SAP2817	1	C
31*	SPEAKER	SAP2416	2	C
32*	POWER SUPPLY BOX - 12.5A	SAP7022	1	C
33*	POWER SUPPLY RECEPTACLE	SAP24073	1	C
34*	HEATER CIRCUIT BOARD	SAP2826	1	C
35*	MAIN POWER CABLE	SAP2704	1	A
36*	25 AMP OVERCURRENT PROTECTOR	SAP2530	1	C
37*	ANTENNA	SAP7042	1	C
38*	THERMOSTAT WIRE	SAP25314	1	C
39*	WOODEN POWER CABLE COVER	SAP3128	1	A
40*	COLOR THERAPY CONTROL PANEL WIRE	SAP2532	1	C
41*	CONTROL PANEL WIRING HARNESS	SAP2822	1	A
42*	CIRCUIT BOARD TO POWER SUPPLY BOX WIRE	SAP2824	1	C
43*	STAR LIGHT CONTROL	SAP7044	1	C
44*	STAR LIGHT	SAP7043	1 SET	C
45*	STAR LIGHT BUTTON	SAP70558	1	C
46*	LEFT AND RIGHT WALL CARBON HEATER WOODEN COVER	SAP70559	1	C
47*	VERTICAL BENCH CARBON HEATER WOODEN COVER	SAP70560	1	C

* These items are pre-installed in your sauna

PARTS SCHEMATIC

SA7009

This drawing is for illustrative purposes only. It will not match your sauna exactly, but will indicate location of similar parts. Illustrations are not to scale.



SAUNA ASSEMBLY INSTRUCTIONS

1. Begin assembly by determining an appropriate location for your sauna - see ASSEMBLY TIPS & WARNINGS (Page 3) for details. Place the FLOOR PANEL on the floor in this location.



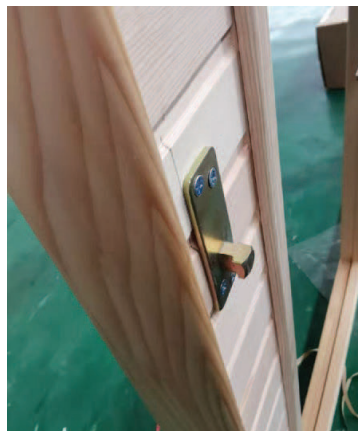
NOTE: On your model, the FLOOR HEATER is now pre-installed in the floor (NOT SHOWN)

2. Place the RIGHT SIDE WALL PANEL on the FLOOR PANEL, lining up the SIDE PANEL against the floor trim piece on the backside of the floor.

NOTE: Oxygen Ionizer will be installed in later Step 14



3. Place the FRONT RIGHT WALL PANEL on the FLOOR in the same manner and insert the INNER WALL CONNECTORS into the three corresponding holes on the RIGHT SIDE PANEL, then push down to lock panels together.



SAUNA ASSEMBLY INSTRUCTIONS (CONT.)

4. Place the BACK WALL PANEL on the FLOOR against the floor trim, as shown, and make sure it fits snugly against the RIGHT SIDE WALL PANEL with the trim overlapping the wall, then engage buckles from bottom to top.



5. Place the LEFT SIDE WALL PANEL on the FLOOR in the same manner and buckle it to the BACK WALL PANEL.

NOTE: The LEFT SIDE WALL has a glass panel that will need to be installed next to it and attached to the FLOOR and the ROOF in Steps 12A and 12B



6. Install the BENCH SUPPORT HEATER PANEL between the side walls by sliding it into the two trim pieces on each wall.

NOTE: There will be a notch on top of the BENCH SUPPORT for the white MOOD LIGHTING wire, so it doesn't get pinched. Make sure the wire goes into the notch.

TIP: Move the front of the LEFT SIDE WALL out a little to make it easier to get the BENCH SUPPORT HEATER PANEL and BENCH SEAT (Step 8) in place. Move the wall into place once the bench is in.

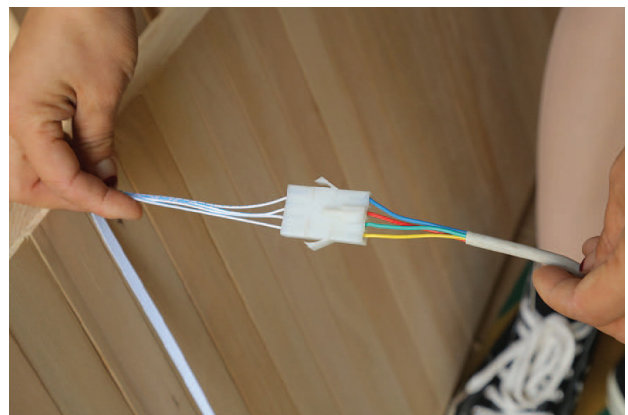


SAUNA ASSEMBLY INSTRUCTIONS (CONT.)

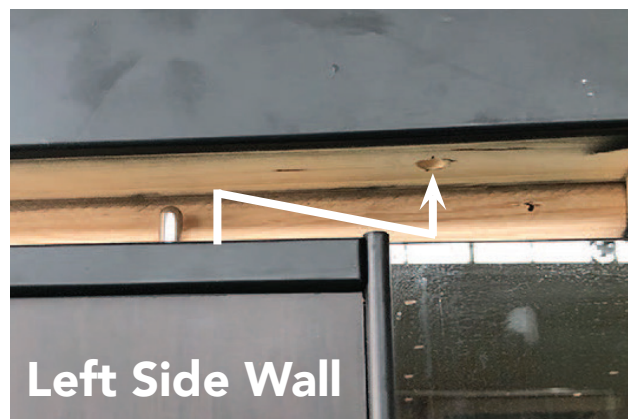
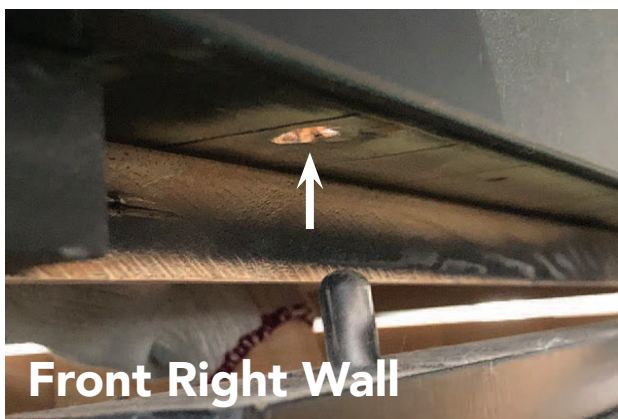
7. Connect the black floor heater plug and the bench heater plug into the black plugs from the front BACK WALL PANEL.



8. Connect the white MOOD LIGHTING bench plugs. Make sure they click together tightly. Place the BENCH SEAT on the BACK WALL PANEL. Use two 2" (50mm) SCREWS to attach the bench through the pre-drilled holes.

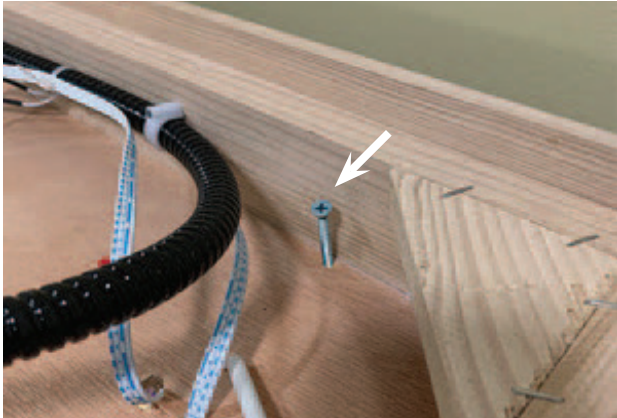


9. Lift the ROOF above the sauna and place on top of the walls, feeding the control panel and heater cables through the corresponding holes. Align METAL PINS on top of the FRONT RIGHT WALL PANEL and LEFT SIDE WALL with holes in the ROOF (see below) to get the ROOF positioned properly.



SAUNA ASSEMBLY INSTRUCTIONS (CONT.)

10A. Once the ROOF is in place, use two 1-1/2" (40mm) SCREWS to secure the roof to the back wall in the marked holes as shown below.

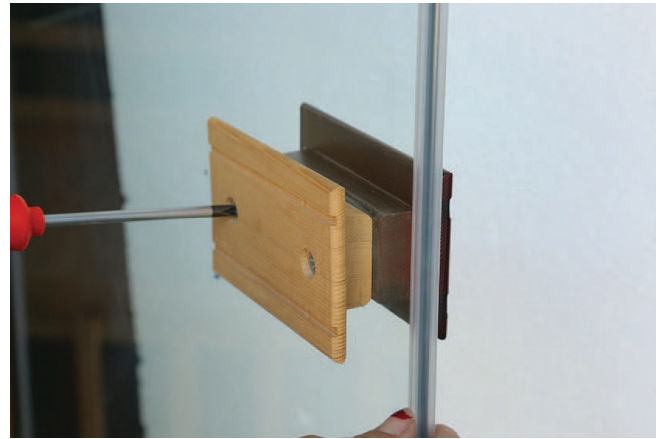


10B. Secure the ROOF and the FLOOR, from the interior, with four 1-1/2" (40mm) SCREWS using the pre-drilled holes located inside, two at the top and two at the bottom (hole locations are indicated by the arrows below). Make sure the walls are tight against the ROOF and the FLOOR when attaching. This step is very important to ensure the walls are stable and the glass panel and door will align properly.



SAUNA ASSEMBLY INSTRUCTIONS (CONT.)

11. Attach the DOOR HANDLE to the GLASS DOOR by using two 1-1/2" (40mm) SCREWS as shown.



12A. Slide the SIDE WALL GLASS into the slot on the LEFT SIDE WALL and the FLOOR. Attach to the FLOOR using one 3/4" (20mm) SCREW and a BLACK PLASTIC WASHER through the glass.

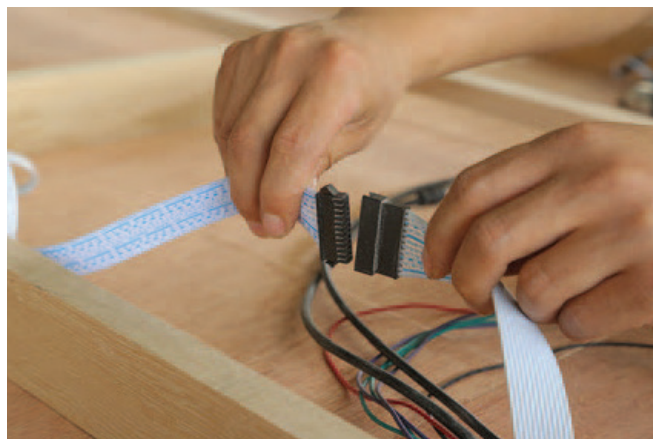
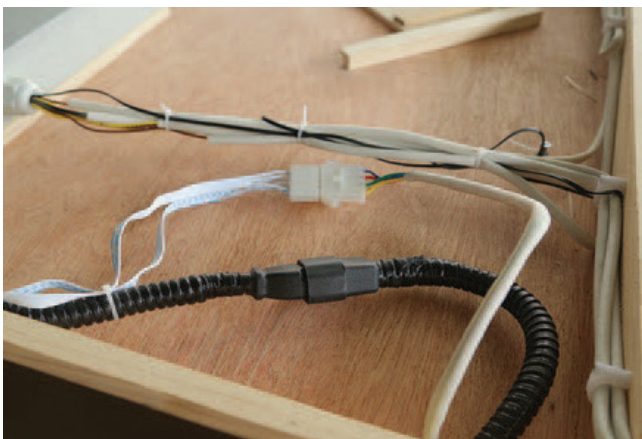


12B. Attach the SIDE WALL GLASS to the ROOF using one 3/4" (20mm) SCREW and a BLACK PLASTIC WASHER through the glass. Snap METAL CAPS onto the two plastic washers that were just installed. Attach the GLASS DOOR HINGES to frame using six 1" (25mm) SCREWS. Use the pre-drilled holes in the frame, so the door will align properly.

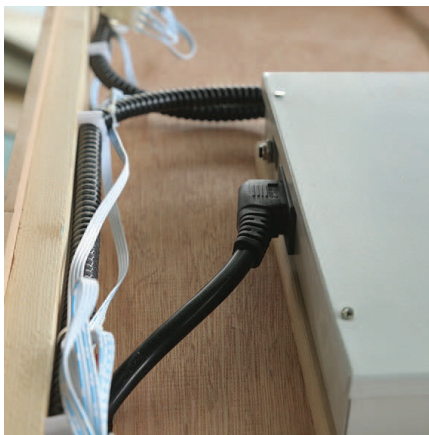


SAUNA ASSEMBLY INSTRUCTIONS (CONT.)

13A. Connect the heater cable plugs, control panel wires, and mood lighting on the roof to the corresponding wire connections coming up through the walls and the control panel roof hole. Make sure all wires are connected tightly.



13B. Feed the main power cable through the hole in the ROOF and plug it securely into the receptacle on the back of the POWER SUPPLY BOX. Place the ROOF COVER on top of the ROOF and secure it with 12-14 3/4" (20MM) SCREWS.



SAUNA ASSEMBLY INSTRUCTIONS (CONT.)

14. Remove the back cover of the OXYGEN IONIZER. Unwrap and install the fragrance patch, then reattach the back cover. Attach the OXYGEN IONIZER in the designated position with two 5/8" (16mm) SCREWS. Plug the power cable into the OXYGEN IONIZER.



15. Attach the DOUBLE TOWEL HOOK with two 5/8" (16mm) SCREWS. *Note: Attaching the hook is optional, but if you do, consider the position carefully before driving any screws into the sauna interior.*



16. Plug the main power cable into a dedicated outlet. *Note: No other appliances should share the same outlet or circuit with this sauna.*

CONGRATULATIONS!

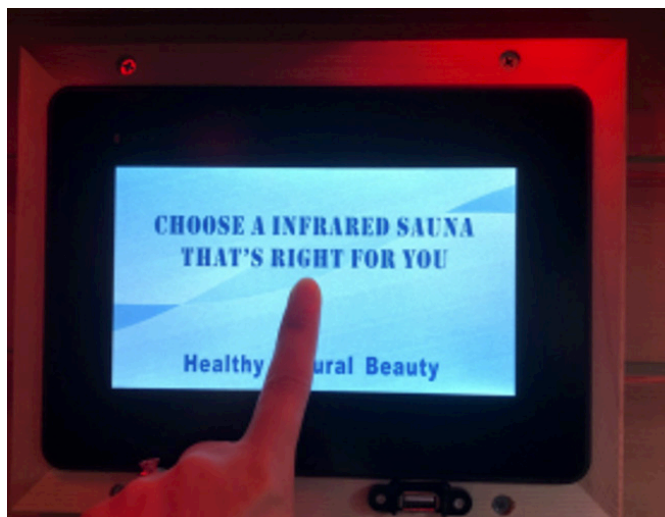
The assembly of your sauna is now complete.

Please review the Assembly Tips and Warnings (Page 3) and Health & Safety Warnings (Page 4) before using your sauna.

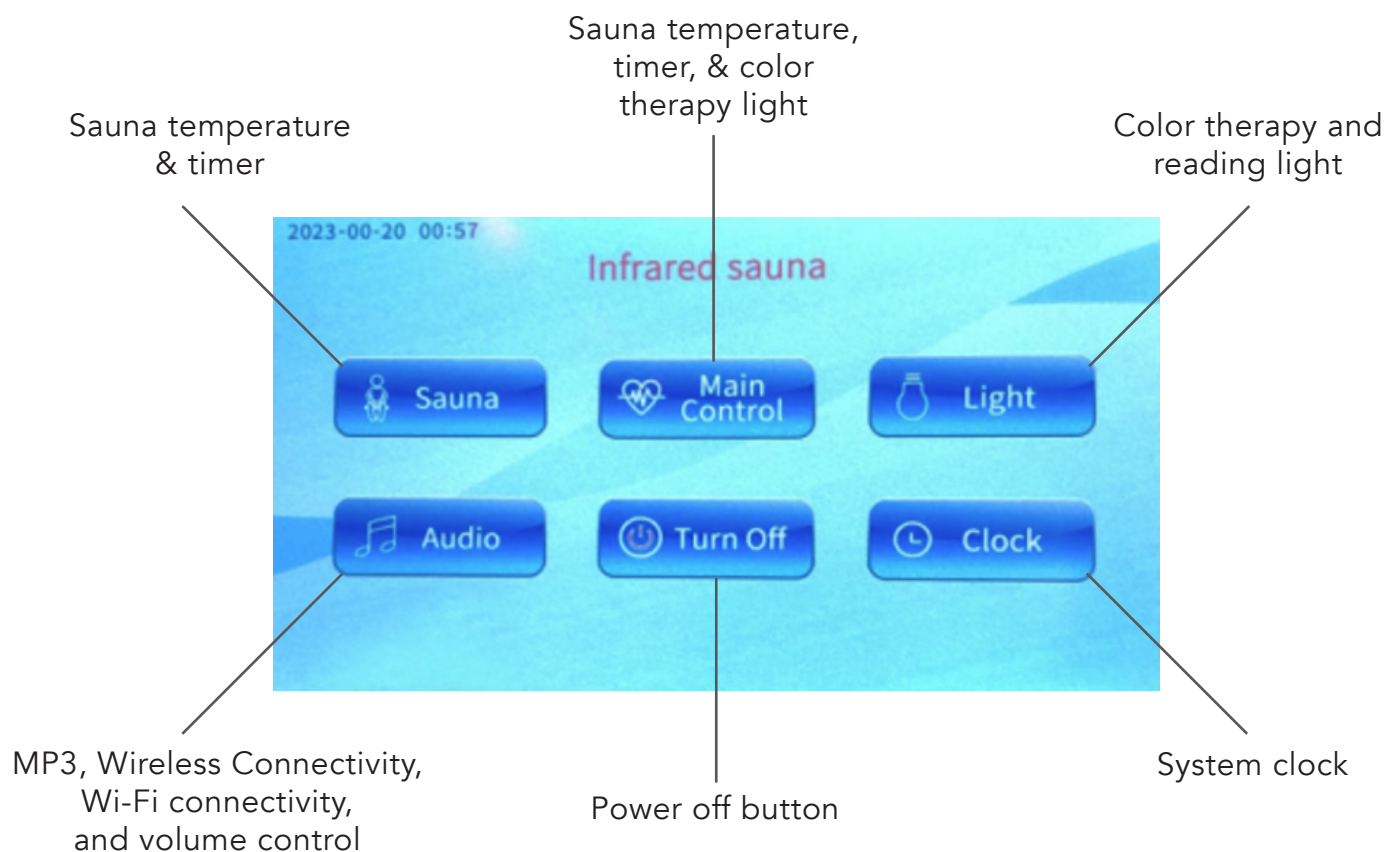
To ensure years of trouble-free use, follow the Cleaning & Maintenance (Page 22) guidelines carefully.

CONTROL PANEL INSTRUCTIONS

1. Press and hold the screen for five seconds to power on the control panel.

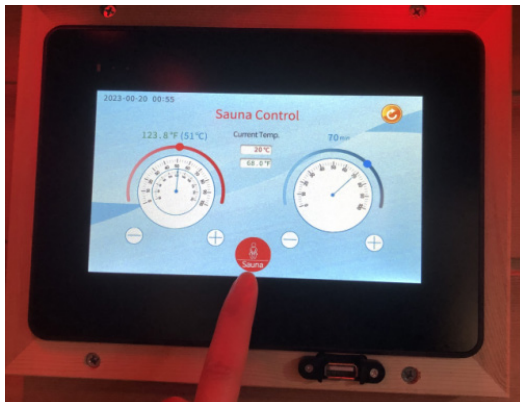


2. Refer to the following diagram below for the main menu options:



CONTROL PANEL INSTRUCTIONS (CONT.)

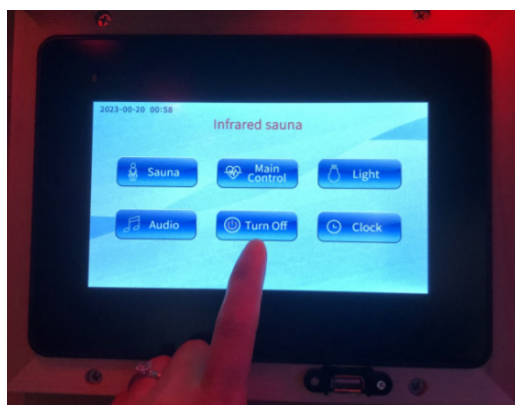
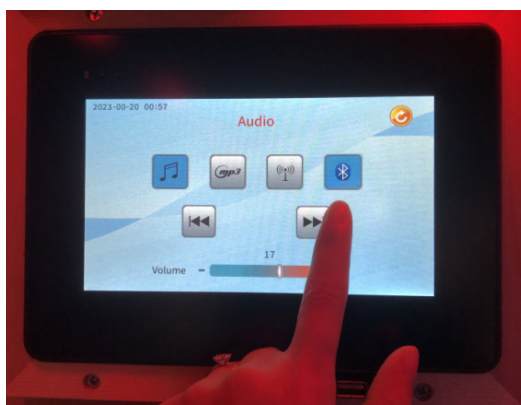
3. Press the sauna icon. Use the plus or minus buttons or the slide bar to adjust the temperature and the timer. Turn the reading light and chromotherapy light on and off with the toggle buttons. Select a color for the chromotherapy light from the options shown



4. Adjust the color of the chromotherapy light with the color wheel. Use the clock menu to adjust the time and date of the sauna.



5. Press the audio button to connect your sauna to an audio device. Press the music button to turn on wireless connectivity. Press the wireless icon. Once it is flashing, press it to pair your device to the sauna. Press and hold the turn off button to power down the unit.



TROUBLESHOOTING GUIDE

WARNING!

- Always unplug the sauna and allow it to cool down before performing any maintenance.
- Repairs to the electrical components of the sauna should only be performed by a qualified service technician.
- Unauthorized repairs or alterations will void the manufacturer's warranty.

PROBLEM **THERE IS NO POWER TO THE SAUNA**

- Solution
1. Check that the main power cable is plugged into the wall outlet.
 2. Check that the circuit breaker for the outlet has not tripped. If the breaker has tripped, check that the amperage of the breaker is appropriate for your sauna.
 3. Check all connections to the power supply box.
 4. Check for damage to the main power cable; replace if necessary.
 5. Replace the power supply box, if necessary.

PROBLEM **ONE HEATER DOES NOT WORK**

- Solution
1. Check that all the connections are tight.
 2. Replace the heater element.

PROBLEM **NONE OF THE HEATERS WORK**

- Solution
1. Check that all the connections are tight.
 2. Replace the heater circuit board, if necessary.

PROBLEM **THE CONTROL PANEL DOES NOT WORK**

- Solution
1. Check that all the connections are tight.
 2. If the numbers are scrambled or the buttons are unresponsive, replace the control panel.
 3. If the temperature indicator does not work or reads "--" or "EP", replace the control panel.

PROBLEM **THE LIGHTS ARE NOT WORKING**

- Solution
1. Check that all the connections are tight.
 2. If one light does not work, replace the light fixture.
 3. If neither the lights or the radio are working, replace the power supply box.

TROUBLESHOOTING GUIDE (CONT.)

PROBLEM

THE SPEAKERS ARE NOT WORKING

Solution

1. Check that the volume is not turned all the way down and that the fader control is set correctly.
2. If only one speaker is working, check to see that the sound balance on the stereo is not set all the way to one side.
3. Check that all the connections are tight.
4. Replace the speaker, if necessary.

PROBLEM

THE COLOR THERAPY LIGHTS ARE NOT WORKING

Solution

1. Check that all the connections are tight.
2. Replace the color therapy light or control panel, if necessary.

SAUNA USE DISCLAIMER

Always consult a health care provider who is knowledgeable in sauna use before using a sauna. Saunas are powerful devices and monitoring your progress by a professional that is trained in sauna use is always advisable. Variables of sauna therapy such as health of the user, condition of user, duration of sauna therapy, proper hydration, and electrolyte and mineral balance must be properly considered and heeded before proceeding with sauna therapy. Blue Wave's products are not registered with the United States Food and Drug Administration (FDA) as medical devices. Consult your licensed health care provider to see if our saunas are right for you. Blue Wave Products and/or its partners, associates, etc. are not liable for the use of Blue Wave's products nor any incidental or consequential damages. Under no circumstances shall Blue Wave Products or any of its representatives be held liable for injury to any persons or damage to any property. Some states do not allow exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. The FDA requires us to inform you that this product is not intended to diagnose or treat any disease or medical problem and is not a substitute for regular medical care from a licensed health care provider.

ENJOYING YOUR SAUNA

1. Prior to initial use, wipe down all interior surfaces of the sauna with a damp cloth.
2. Turn on the sauna and set the temperature to 104°F for one hour to burn off any factory dust.
3. Always drink plenty of water before, during, and after your sauna session to stay properly hydrated.
4. A normal sauna session should last 30 minutes or less.
5. Allow approximately 20 or 30 minutes for the sauna to warm up before entering.
6. Perspiration will begin within 15 to 25 minutes after entering the sauna.
7. Limit the use of lotions or oils on your body while using your sauna. These products can block your pores and limit perspiration, decreasing the effectiveness of your sauna session.
8. For spot treatment of a particular area, position that body part closer to the heater, allowing for deeper heating in that area.
9. During your sauna session, place towels on the bench seats and on the floor to absorb perspiration and maintain the cleanliness of your sauna.
10. Towel off excess perspiration during your sauna session to help your body perspire more freely.
11. Open the ceiling vent or the front door to allow fresh air into your sauna.
12. Allow your body to cool down following your sauna session, then rinse the perspiration off your body in a warm shower.

CLEANING & MAINTENANCE

1. Always unplug the sauna and allow it to cool down before performing any cleaning or maintenance.
2. Use furniture polish or furniture oil when cleaning the sauna exterior.
3. The sauna interior surfaces should only be wiped down with a damp cloth. Do NOT use chemicals, abrasive cleaners, or solvents on the unfinished interior wood.
4. As with all natural wood products, variations in the color and the grain as well as irregularities such as knots and fine cracks may be present. These characteristics are a part of the natural beauty of the wood and should not be considered defective.

SAUNA WARRANTY REGISTRATION CARD

1. This sauna has a 7-Year Limited Warranty against defects in material and workmanship from date of purchase. To receive the warranty, the card below must be completely filled out and returned within 30 days from the date of purchase. This 7-Year Limited Warranty covers the wood structure*. Heating elements and all electronics are covered by a 5-Year Limited Warranty. The radio/CD player (if included with your sauna) is covered by a limited 1-Year Warranty. The light bulbs and light fixtures are covered for 90 days.
2. This product is intended to be utilized for private, non-commercial use. Blue Wave Products' sauna must be used as directed in the Product Operation Manual. Utilization of non-Blue Wave Products replacement parts or repairs which are not done by or under the direction of Blue Wave Products shall also void any warranties/guarantees, expressed or implied.
3. This warranty does not cover defects or damage due to improper installation, alteration, accident, installation of unauthorized parts, or any other event beyond the control of the Blue Wave Products. Defects or damage resulting from misuse, abuse, or negligence will void this warranty. This warranty does not cover scratching or damage that may result from normal usage.
4. Please notify Blue Wave Products in advance of any sauna warranty claim prior to shipping the sauna back. Contact our warranty claim department at warranty@bluewaveproducts.com. This warranty becomes valid at time of purchase and terminates either by specified time frame listed above, owner transfer, or relocation.
5. This warranty is nontransferable and is expressly limited to the repair or replacement of the defective product. During the warranty period, Blue Wave Products shall repair or replace defective parts at no cost to the purchaser. Shipping charges and insurance are not covered and are the responsibility of the purchaser. Labor charges and related expenses for removal, installation, or replacement of the product or components are not covered under this warranty.
6. If the warranty claim department determines that the item must be returned, it must be returned with freight prepaid and a receipt showing date of purchase, purchase price, and the dealer from which the sauna was purchased. **No warranty claim will be honored without a receipt.**
7. Warranty claims will only be resolved with the repair of the current product or shipment of a replacement product or parts at the sole discretion of Blue Wave Products. NO REFUNDS will be given.
8. Blue Wave Products reserves the right to make substitutions to warranty claims if parts are unavailable or obsolete.
9. Blue Wave Products shall not be liable for loss of use of the product or other consequential or incidental costs, expenses, or damages incurred by the consumer of any other use. The user assumes all risk of injury resulting from the use of this product.
10. Improper installation, misuse, or damages resulting from acts of nature will render this warranty null and void.
11. This warranty is in lieu of all other warranties expressed or implied and no responsibility is assumed for future damage due to misuse. This sauna is intended for INDOOR USE ONLY – outdoor installation of the sauna WILL VOID THE WARRANTY. Additional actions that will void the warranty are: Use of lacquer or paints on any part of the sauna, placing the sauna on a non-approved surface, and using it outdoors.

* Surface cracks are NOT considered defects in material or workmanship, as they are normal characteristics of all wood. This includes minor cracks due to wood expansion and contraction. Note: since the wood used in construction has been kiln dried, a certain amount of expansion and contraction is expected in the wood within a sauna environment. Also, over time the sauna wood may darken or change color tones. This color change is considered normal aging and is not covered under warranty.

SAUNA WARRANTY REGISTRATION CARD (CONT.)

To send in this warranty card, fill it out, detach it, and mail it to the following address:

ATTN: Heatwave Sauna Warranty
Blue Wave Products
101 N. Raddant Rd.
Batavia, IL 60510

For further warranty information or inquiries, please call our Consumer Hotline 1-800-759-0977 or email at warranty@bluewaveproducts.com.



SAUNA WARRANTY REGISTRATION FORM

Date Purchased: _____ / _____ / _____

Name: _____

Address: _____

City/State/Zip: _____

Phone: () _____ Email: _____

Purchased from: _____

Item Number: _____ Purchase Price: _____

*To ensure product warranty, complete all information and mail this card
within 30 day of purchase.*